



## Leaving Reviews

### *Why reviews?*

When a customer provides a detailed, 5-star review on Google and Facebook, it tells those platforms we are a reputable business. In turn, those platforms put our business at the top when potential customers are searching for landscaping and drainage needs in Deep East Texas.

Positive reviews are also a great word-of-mouth tool in the digital age! Potential customers are more likely to choose a business if they know others have had a good experience. So please, if you have a moment to spare, we'd greatly appreciate your feedback! Thank you!

### *How to Leave a Review on Facebook*

- From the app, search "Landworks Landscapes." Click on our Business Page. Once on our page, scroll until you find a clickable link titled "Rating – #.# (## Reviews)." This will be under "Details." Once you click on "Rating..." you should see a prompt that asks, "Do you recommend Landworks Landscapes?" When you click on the "yes" box, you'll be able to write in your review.
- From a desktop, click [HERE](#) to go to our business page. The "Rating – #.# (## Reviews)" link will be on the lefthand side under "Intro." Once clicked, you'll see the same "Do you recommend Landworks Landscapes?" prompt. Click on the "yes" box to begin writing.

### *How to Leave a Review on Google*

- If you have the Google Map app on your phone, open the app and search "Landworks Landscapes." Our listing is located on Texas 21. Once you see our business profile, scroll until you see the "Reviews" tab. Click on that and there should be a space for you to select the number of stars and "share your experience to help others."
- If using a desktop, click [HERE](#). Once you land on our business profile, scroll until you see the "Write a Review" box.
- **PLEASE NOTE:** You do *not* need a Gmail email address to leave a review. Any valid email address will do.

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### *Writing Your Review*

The most helpful reviews are rich in detail. We've included some prompts below to get your wheels turning. Of course, we want your review to be in *your* voice, so feel free to write as you see fit!

- What type of work did you have done?
- Did the project finish on budget?
- Was the project completed on time?
- How has the work provided by Landworks Landscapes changed your landscaping and/or drainage issues?
- How do you feel about the final result?
- Can you describe your experience working with Jonathan and/or his crew?